

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL
FORMAL COMPLAINT

For Commission Use Only:
Case: 08-0451

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint):

Fonzell & Ebonie Hall

Against (Utility name):

Comed Commonwealth Edison Company

As to (Reason for complaint)

A bill that was created as a minor and since then been transferred to different addresses

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

10626 S. King Drive Chicago IL 60628

The service address that I am complaining about is

Several

My home telephone is

[773] 995-6155

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 447-7647

My e-mail address is

Ebonie.Hall@yahoo.com

I will accept documents by electronic means (e-mail) ☒ Yes

☐ No

(Full name of utility company)

Common Wealth Edison Company

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

See Attachment 1

Please clearly state what you want the Commission to do in this case:

Clear all charges other than those created at 10626 S. King Dr

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date:

07.21.08
(Month, day, year)

Complainant's Signature:

Elaine D Hall
Fomell Hall

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

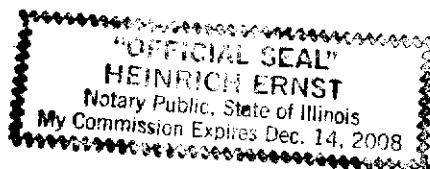
A notary public must witness the completion of this part of the form.

I, Elaine D Hall, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Elaine D Hall
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year)

July 21, 2008



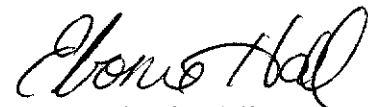
[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

1. On or around January of 2008 Fonzell & Ebonie Hall purchased a house at 10626 S. King Drive. After the account was established we received a bill with the amount of 4,796.02.
2. When we received the high bill Ebonie Hall called in a complaint with Common Wealth Edison who in turn did not proceed in taking any of the charges off.
3. This triggered us to call Illinois Commerce Commission to investigate the entire amount. The end result ended up in the removal of all charges before 1979 leaving the bill at 2,133.86. After receiving the verdict I was asked to provide more documentation to support my claim. I couldn't find anything at first but when I did find more documentation I was asked to fill out another complaint and I was also told that the first complaint was only written up for the charges when he was a minor. Which I then told Commerce Commission that I was disputing all not some of the charges.
4. I put in another complaint and was told by Common Wealth Edison that the documentation (Court record) was not sufficient.
5. I am now adding two other documents to help with proving the charges were created in error from the time Fonzell Hall was a minor and continue over into his adult life.


Fonzell Hall


Ebonie Hall

Attachment 1